



# Safeguarding DeliverHealth's AI Innovations in Patient Care

Armor's preemptive defenses protect DeliverHealth's intellectual property and customer data while improving compliance controls and reducing costs.

DeliverHealth is a trusted leader in healthcare documentation. The company serves over **800 health systems and more than 60,000 providers**. The company harnesses the power of artificial intelligence to simplify complex medical data and improve patient care outcomes. Their mission is straightforward, **transform healthcare with precision and an unwavering commitment to excellence**.

## Challenges



**Disparate silos of data and inconsistencies** in incident response plans and controls.



**R&D teams were at overcapacity.** They needed security services to focus on new AI-based products.



**1.5 million events in 5 months** and increasing Mean Time to Detect (MTTD) and Mean Time to Respond (MTTR).

## Solutions



Armor applied a hands-on approach to identifying unique vulnerabilities.



Armor recommended seven pre-approved SOC actions to reduce time to neutralize threats.



Armor deployed and continues to tune Microsoft Sentinel rules, **reducing log ingestion 45%**.



**24x7 Armor managed detection and response services**, including threat hunting.



*Armor is a strategic partner to DeliverHealth. Their software and expertise are key components of our security profile that safeguards both our clients' and their patients' data. Armor's preemptive defense approach, combined with expert tuning of Microsoft Security tools, has reduced our risk and costs. As we launched InstaNote, our GenAI-powered solution that eases clinician burden and enhances patient care, Armor helps us ensure that our environment remains secure and compliant.*

Juliana Alston Inhofer, Director, Governance, Risk and Compliance | DeliverHealth

## Results

↓ **29X**

Reduction in Mean Time To Respond to threats.

↓ **99.9%**

Reduction in alert noise with continuous configuration corrections in Microsoft Defender XDR.

↑ **57%**

Of patients noticed increase in provider "talk time" when their doctor used DeliverHealth's InstaNote as a virtual scribe.

### About Armor

Armor, a global cybersecurity leader, provides comprehensive managed detection and response and compliant cloud solutions. By combining advanced technology with expert services, Armor protects businesses from cyber threats, mitigates their risk, and ensures regulatory compliance. Dedicated to innovation and excellence, Armor is trusted by thousands of customers worldwide.

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